

**GREAT WAY TRANSPORTATION INC.** and its affiliates, directors, officers, employees, and authorized representatives (collectively, “Great Way,” “our,” “we,” or “us”) is committed to protecting and safeguarding the privacy of its customers and users (collectively, “Customers” or “you”). We use the information we collect via <https://www.greatwaytransportationinc.com/> and our other web properties, domains, and websites to provide you a positive customer experience and inform you of relevant logistics solutions. This Privacy Policy applies to Great Way websites that link to or reference this Policy and describes how we handle your information collected through such sites. To the extent that Great Way has links to third party websites, please note that we do not own, operate, or control those sites, and this Policy does not cover those sites, which may have their own privacy policies that you should review.

By visiting our website or using any of our services, you consent to Great Way’s collection, use, disclosure, transfer and storage of information relating to you as set forth in this Privacy Policy. Great Way may review and update this Privacy Policy without prior notice. If we change this Privacy Policy, the updated policy will be posted to this page. This Policy also contains a statement specific to California consumers with respect to the California Consumer Privacy Act of 2018 (“CCPA”). Such CCPA statement supplements the rest of this Policy, but to the extent it differs from other parts of the Policy, the statement governs with respect to California consumers.

#### **What is Personal Information? Why do we collect?**

We may collect data, including personal information, about you as you use our websites, services, and interact with us. Examples of personal information we may collect includes names, business title, addresses, e-mail addresses, preferences, information necessary to fulfill requests, telephone numbers as well as your IP addresses, usage statistics, browser information and other information generated by your use of our websites through the use of cookies, web logs, beacons, and other similar tools. We may also collect information that is related to you but that does not personally identify you.

We collect such personal information for many reasons, including but not limited to: processing a transaction, providing you with information about your transaction, enabling the use of certain web tools, providing you information about other services available, providing customer service, improving customer experience on our websites as well as for administration, personalization, security, and analysis purposes. We may also collect and use such data in order to comply with legal and regulatory requirements and for benchmarking and analysis.

In order to provide services to you and improve Great Way’s websites, we may engage the services of third-party service providers and/or vendors. In the process of supplying services to Great Way, these third-parties may need to collect information about you or we may need to provide your information to them. Great Way may also collect information about you from other sources to help us correct or supplement our records and improve the quality or personalization of our services to you.

While not always collected through our websites we collect and store information about every shipment and transaction handled by us so that we can efficiently provide the services you require. We use information about our customers, their shipments, and their shipping activity to provide or enhance our services, to communicate with our customers about additional services they may find of value, to establish credit, to bill for services, to comply with government regulations, and to build a more complete picture of our customer and our interactions.

Our website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on the Website. We do not knowingly collect personal information from children under 13.

Notwithstanding the foregoing, personal information does not include any information which is excepted from such inclusion by statute or regulation, including any exceptions provided under the CCPA.

#### **How is Customer's Personal Information saved and protected?**

We employ physical, administrative and technical safeguards and security techniques to appropriately protect confidential information from unauthorized access, use, and disclosure, including but not limited to, contractually requiring our carriers, shippers and third-party vendors to keep all customers' information confidential.

Although we work hard to protect personal information that we collect and store, the Internet is not 100% secure and we cannot guarantee or warrant that our safeguards will prevent every unauthorized attempt to access, use or disclose your information, therefore we are not responsible for any damages or liabilities relating to any such incidents to the fullest extent permitted by law.

Because of the nature of transportation and logistics services and the various parties involved in providing services to you, we cannot guarantee complete confidentiality of information that is printed and placed in plain view on a shipment or package or that is required to be disclosed in order to arrange, perform, or manage services for you.

#### **How do I change my personal or company information?**

Registered users may contact their Great Way representative or e-mail [info@greatwaytransportationinc.com](mailto:info@greatwaytransportationinc.com) to request a change to registration information. You are entirely responsible for any and all activities that occur under your account.

#### **Will Great Way disclose the information it collects to third parties?**

Great Way may disclose information with third-party vendors and service providers that work with Great Way which help us provide the services to you only have access to the information necessary for them to complete their service. Examples of third parties we work with include, without limitation, call center operators, shippers, carriers, servicers, transportation service providers, information processors, or financial institutions.

Great Way may be required to disclose personal information to the authorities, law enforcement agencies, government agencies, or other legal entities. We may disclose information as required by law, litigation, or as a matter of national security to:

a) comply with valid legal process including subpoenas, court orders or search warrants, and as otherwise authorized by law;

b) in the event of an emergency that threatens an individual's life, health, or security; or

c) to the extent permitted by applicable law in special cases in which we believe it is reasonably necessary to investigate, identify, or take preventive measures or bring legal action against someone who may commit or cause harm, fraud, abuse, or illegal conduct, such as a threat of harm to you or anyone else, interference with our rights or property.

### California Residents (CCPA Statement)

This statement makes additional disclosures to California residents (i.e., “consumers”), and describes rights they have, under the California Consumer Privacy Act of 2018, as amended (the “CCPA”).

Some or all consumer rights described herein may not apply to our processing of personal information about job applicants, employees, independent contractors, and other personnel, or to our processing of personal information relating to employees or other representatives of our vendors or business partners.

California’s Attorney General has published proposed implementing regulations for the CCPA, but the regulations have not yet taken effect and remain subject to change. The final regulations may alter how businesses have to comply with the CCPA. Development of our CCPA compliance program is ongoing, and we may update this Policy again soon as a result.

You can learn more about the CCPA here: <https://oag.ca.gov/privacy/ccpa>.

The following table describes categories of personal information, as those categories are defined in the CCPA, that we collected about consumers within the past 12 months. For each category, we collected one or more of the examples listed.

<b>Category</b>	<b>Examples</b>
<i>Identifiers</i>	<i>real name, signature, alias, address, telephone number, email address, Internet Protocol address, device identifier, browser cookies, pixel tag, mobile ad identifier, other unique personal identifier, online identifier, account name, Social Security number, driver’s license or state ID number, insurance policy number, physical characteristics or description, or other similar identifiers.</i>
Financial Information	bank account number or other financial information
<i>Protected Classification Information</i>	<i>age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).</i>
Commercial Information	records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies

Internet Activity	<i>browsing history, search history, information on a consumer's interaction with a website, application, or advertisement</i>
Geolocation Data	Physical location or movements

The CCPA defines a “sale” of personal information to include transferring, disclosing, or otherwise making personal information available to a third party in exchange for money or something else of value.

Within the past 12 months, we otherwise disclosed the following categories of personal information for a business purpose:

- Identifiers
- Internet Activity
- Geolocation Data

California residents have the right to make the following requests to covered businesses. The requests may be made by a consumer, by a consumer on behalf of the consumer’s minor child, or by a person authorized by the consumer to act on the consumer’s behalf.

- *Right To Know About Collection, Disclosure or Sale of Personal Information*

You have the right to request that a business disclose to you: (i) the categories and specific pieces of personal information the business has collected about you within the past 12 months, (ii) the categories of sources from which the personal information is collected, (iii) the business or commercial purposes for collecting or selling personal information, and (iv) the categories of third parties with whom the business shares personal information.

If a business sells personal information, or discloses it for a business purpose, you also have the right to request that the business disclose the following with respect to the 12-month period preceding your request: (i) the categories of personal information that the business sold about you and the categories of third parties to whom the personal information was sold, and (ii) the categories of personal information that the business disclosed about you for a business purpose.

This type of request may be referred to as a “Request to Know.” Before we can honor a Request to Know, we need to verify that the person making it is the consumer whose personal information we have. Our method for verifying any particular request weighs information we receive as part of the request, the sensitivity of the consumer information at issue, and the risk of harm to the consumer from unauthorized disclosure.

- *Right to Deletion of Personal Information*

You have the right to request that a business delete any personal information that the business has collected from you. This type of request may be referred to as a “Request to Delete.”

Before we can honor a Request to Delete, we need to verify that the person making the request is the consumer whose personal information we have. Our method for verifying any particular request

weighs information we receive as part of the request, the sensitivity of the consumer information at issue, and the risk of harm to the consumer from unauthorized deletion.

We are not required to delete personal information if we still need it in order to complete the transaction for which the information was collected, provide a good or service requested by you (or that we reasonably anticipate based on our relationship with you), perform a contract with you, comply with a legal obligation, enable internal uses that are consistent with the context in which you provided the information, or accomplish any other objective recognized as an exception to the right to deletion under applicable law.

- *Right to Opt-Out of the Sale of Personal Information*

You have the right to direct a business that sells personal information about you to third parties not to sell your personal information. This type of request may be referred to as a “Request to Opt-Out.” We are not required to honor a Request to Opt-Out if we have reason to believe it is fraudulent.

- *Right to Non-Discrimination*

You have the right not to receive discriminatory treatment by a business for the exercise of your privacy rights under the CCPA.

You can submit a “Request to Know”, a “Request to Delete” or a “Request to Opt-Out”, as applicable, to us via email at [info@greatwaytransportationinc.com](mailto:info@greatwaytransportationinc.com) or if you prefer, you may call 888-449-9888.

A Request to Know must state “CCPA Request to Know” and include:

- your first and last name;
- an email address at which you can be reached for purposes of the request;
- the disclosure(s) you are requesting; and
- the reason(s) you believe we have collected, disclosed or sold your personal information, specifically, within the past 12 months (for example, you used our website or received a communication from us)

A Request to Delete must state “CCPA Request to Delete” and include:

- your first and last name;
- an email address at which you can be reached for purposes of the request;
- a clear statement that you want us to delete your personal information
- the reason(s) you believe we have collected your personal information, specifically (for example, you used our website or received a communication from us).

A Request to Opt-Out must state “CCPA Request to Opt-Out” and include:

- your first and last name;
- an email address at which you can be reached for purposes of the request;
- a clear statement that you want us to stop selling your personal information;

- the reason(s) you believe we have collected or sold your personal information, specifically (for example, you used our website or received a communication from us);
- A statement indicating a desire to opt out of the sale of your information.

If you are submitting a request on behalf of another consumer as their authorized representative, you must include the foregoing information about the consumer and attach a copy of a power of attorney appointing you as a duly authorized representative under California Probate Code sections 4000 to 4465 or written permission from the consumer to make the request.

After confirming receipt of your request, we'll contact you if we need more information in order to verify it. If we can't verify a request, we may deny it.

### **Contact Information**

If you have any questions or comments about this Privacy Policy, please do not hesitate to contact us at:

Phone: 888-449-9888

Website: [www.greatwaytransportationinc.com](http://www.greatwaytransportationinc.com)

Email: [info@greatwaytransportationinc.com](mailto:info@greatwaytransportationinc.com)

Mailing Address:

Great Way Transportation Inc.

617 Acorn Street, Deer Park, NY 11729

Attn: Customer Service